



VDSL2 N300 4-PORT WIRELESS ROUTER
DSL-224

QUICK INSTALLATION GUIDE

CONTENTS OF PACKAGING

CONTENTS



VDSL2 N300 4-PORT WIRELESS ROUTER
DSL-224



POWER ADAPTER



ETHERNET CABLE



RJ-11 PHONE CABLE



SPLITTER



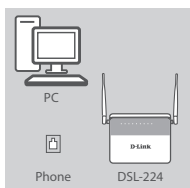
If any of these items are missing or damaged, contact your reseller

SYSTEM REQUIREMENTS

- ADSL Internet service
- Computer with:
 - Microsoft Windows® 10/8/7/Vista/XP SP3 or Mac with OS X 10.3 or higher
 - Internet Explorer 9, Firefox 23, Safari 7, or Chrome 28 or higher version with Java installed and enabled

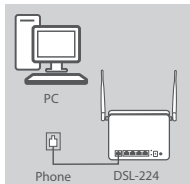
PRODUCT SETUP

HARDWARE SETUP



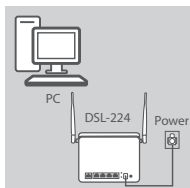
Step 1

Position your DSL-224 near your PC and a telephone wall jack which provides DSL service. Keep the modem router in an open area for better wireless coverage.



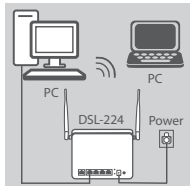
Step 2

Plug one end of the supplied DSL phone cable into the DSL port on the back of the modem router, and the other end into the telephone wall jack.



Step 3

Connect the supplied power adapter to the modem router and a power outlet, and press the power button. The device LEDs will light up. Wait approximately one minute before proceeding to step 4.



Step 4

Plug one end of the supplied Ethernet cable into the port labeled 1 on the back of the modem router, and the other end into the Ethernet port on your computer.

If you are setting up the DSL-224 using a laptop or mobile device, connect using the default Wi-Fi network name D-Link.

CONFIGURATION

CONFIGURE USING THE BUILT-IN WEB INTERFACE



To configure your DSL-224, open a supported web browser on a connected computer and enter the default IP address **192.168.1.1** into the address bar, and follow the onscreen instructions. If prompted, the default user name is **admin** and the default password is **admin**.

TROUBLESHOOTING

1. HOW DO I RESET MY DSL-224 MODEM ROUTER TO THE FACTORY DEFAULT SETTINGS?

- Ensure the modem router is powered on.
- Use an unfolded paperclip to press and hold the reset button on the bottom of the device for more than 5 seconds until all the front LEDs turn on. The modem router will reset to the factory defaults and begin rebooting.

Note: Resetting the modem router to the factory defaults will erase the current configuration settings. To reconfigure your settings, log in to the modem router as outlined above, then run the Setup Wizard.

2. HOW DO I ADD A NEW WIRELESS CLIENT OR PC IF I HAVE FORGOTTEN MY WI-FI NAME (SSID) OR WI-FI PASSWORD?

- Use the web-based user interface to check or choose your wireless settings.
- Make sure you write down these settings so that you can enter them for each wireless. The back of this document features an area to record this important information.
- If your device supports WPS, you may press the WPS button on the side of the modem router for approximately 5 seconds to begin the WPS pairing process. Refer to your wireless device's documentation for information on how to pair a device using WPS.

3. WHY CAN'T I GET AN INTERNET CONNECTION USING DSL?

- If you are replacing a DSL modem or combination DSL modem router, make sure to completely disconnect and power off your existing equipment. Connect your DSL-224 to the wall jack which worked with your previous DSL modem.
- Verify that the **BROADBAND LED** is lit solid green. If it isn't, please contact your ISP to make sure the service has been connected and enabled by your ISP.
- If the **BROADBAND LED** is lit solid green, but the **INTERNET LED** is lit solid red or off, or you are having trouble with the Setup Wizard, make sure that the username, password, and other information provided by your ISP are correct.
- If you are still having trouble, you may need to contact your ISP for additional Bring Your Own Device (BYOD) configuration steps. Refer to the product manual, available at support.dlink.com for additional configuration help.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

Australia:

Tel: 1300-700-100
24/7 Technical Support
Web: <http://www.dlink.com.au>
E-mail: support@dlink.com.au

India:

Tel: +91-832-2856000
Toll Free 1800-233-0000
Web: www.dlink.co.in
E-Mail: helpdesk@in.dlink.com

Singapore, Thailand, Indonesia, Malaysia, Philippines, Vietnam:

Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

Korea:

Tel : +82-2-2028-1810
Monday to Friday 9:00am to 6:00pm
Web : <http://d-link.co.kr>
E-mail : g2b@d-link.co.kr

New Zealand:

Tel: 0800-900-900
24/7 Technical Support
Web: <http://www.dlink.co.nz>
E-mail: support@dlink.co.nz

South Africa and Sub Sahara Region:

Tel: +27 12 661 2025
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm South Africa Time
Web: <http://www.d-link.co.za>
E-mail: support@d-link.co.za

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Pakistan

Islamabad Office:
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Suite # 11, EBC, Saudi Pak Tower,
Islamabad - Pakistan
Tel.: +92-51-2800397, 2800398
Fax: +92-51-2800399

Karachi Office:

D-147/1, KDA Scheme # 1,
Opposite Mudassir Park, Karsaz Road,
Karachi – Pakistan
Phone: +92-21-34548158, 34326649
Fax: +92-21-4375727
Technical Support: +92-21-34548310, 34305069
General Inquiries: info.pk@dlinkmea.com
Tech Support: support.pk@dlinkmea.com

TECHNICAL SUPPORT

Iran

Unit 1, 1st Floor, Plot No 3, Pazhoheshgah (2)
Alley, Ahmad Ghasir (Bokharest) St. , Shahid
Beheshti (Abbas Abad) St. , Tehran, Iran.
Postal Code : 1514615911
Tel: +98-21-88880918,19
General Inquiries: info.ir@dlinkmea.com
Tech Support: support.ir@dlinkmea.com

Morocco

M.I.T.C
Route de Nouaceur angle RS et CT 1029
Bureau N° 312 ET 337
Casablanca , Maroc
Phone : +212 663 72 73 24
Email: support.na@dlinkmea.com

Lebanon RMA center

Dbayeh/Lebanon
PO Box:901589
Tel: +961 4 54 49 71 Ext:14
Fax: +961 4 54 49 71 Ext:12
Email: taoun@dlinkmea.com

Bahrain

Technical Support: +973 1 3332904

Kuwait:

Technical Support: + 965 22453939 / +965
22453949

NOTES

